



RETURNS FORM

Global returns no.:	
Original order ref:	
Company name:	
Contact:	
Address:	
Post code:	
Tel.:	
Fax:	
Email:	

Part no.	Description	Qty	Original invoice no.	Credit	Repair or replace	Description of fault	Internal confirm

Fill out this form fully, excluding the Global returns number., and fax or email it to us. We will contact you with a returns number for you to put on this form. The form must then be returned along with the stated goods.

Please note:

We **will not** accept returns without a returns number

The description must be as detailed as possible.

Physically damaged items will not be covered my Global's returns or warranty systems.

If an identical product is unavailable Global reserve the right to supply an equivalent.

Non fault Items will incur a 20% restocking fee.

Goods must not have been installed if they are being returned as working. (This excludes warranty claims)

Goods Returned as unused must be in "as new condition" with all relevant paperwork, fixings and accessories.

Goods must be returned within 21 days of receipt or all warranty claims and refunds are deemed void.